

# RadiantPEX+™ and RadiantPEX® HEATING and SNOW MELTING LIMITED WARRANTY

## From Watts Radiant™

1. Watts Radiant warrants its RadiantPEX+ & RadiantPEX cross-linked polyethylene tubing, fittings, and factory manufactured manifolds to be free of defects in material and workmanship when used in hydronic heating and snowmelting systems. This limited warranty for tubing is valid for a period of twenty-five years from the date of manufacture. This limited warranty for Watts Radiant manufactured manifolds and fittings expires two years from the date of manufacture. All other RadiantPEX+ & RadiantPEX accessories are warranted for one year after date of installation.
2. Watts Radiant's obligation will be to repair or replace, at its discretion, any material proven to be defective when such material is covered under the following limited warranty.
3. **In order to qualify for a labor allowance to repair or replace defective materials, you must contact Watts Radiant in advance and receive a written authorization for this allowance. Labor and freight expenses not authorized in writing in advance by Watts Radiant will not be compensated.**
4. In the event of a system malfunction or leak caused by defective materials (and not by incorrect installation procedures or damage from handling procedures/jobsite conditions) repair materials and a **reasonable labor allowance** will be allowed. In the event of a leak occurring in a factory manifold, you may contact Watts Radiant for a free replacement manifold or any needed parts (freight prepaid). In the case of field-assembled manifolds, Watts Radiant warrants the quality and serviceability of the individual components sold by Watts Radiant that the contractor incorporates in that manifold, but Watts Radiant cannot warrant the complete manifold assembly or any field-assembled connections. That is the responsibility of the installing contractor.
5. To qualify for the above warranty you must do the following:
  - a. Use good construction techniques to install our materials, as specified in our current design and installation guidelines and technical notes. This must include field pressure testing our materials before they are covered by concrete or otherwise made inaccessible.
  - b. Install our materials according to all specific instructions furnished for your installation.
  - c. Install RadiantPEX+ or RadiantPEX in a system that will not operate at temperatures exceeding ratings as marked on the tubing.
  - d. Product must be installed in compliance with all applicable plumbing, heating, and/or mechanical codes.
6. Evidence of tampering, mishandling, neglect, accidental damage, freeze damage, or unauthorized repairs that cause damage to Watts Radiant products will void any warranty coverage for these particular damages, although it will not void warranty coverage for unrelated items. Field repair joints and tubing-to-manifold connections are specifically excluded from the terms of this warranty.
7. Watts Radiant provides a complete radiant system offering so that it is possible to complete an installation with Watts Radiant products. However, it is possible that other manufacturers' tubing and/or fittings may be installed in any given installation. Providing that the tubing and/or fittings are manufactured to the applicable ASTM standards, and have been certified by a recognized third-party testing agency, the Watts Radiant product in the given installation will continue to be covered under this warranty. In the event of a system malfunction or leak that has other tubing and/or fitting manufacturers' components installed within the failed system, Watts Radiant will be responsible only for Watts Radiant products. Products manufactured by another company should be reported to that manufacturer for their warranty response.

WATTS RADIANT DISCLAIMS ANY WARRANTY NOT PROVIDED HEREIN, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. WATTS RADIANT FURTHER DISCLAIMS ANY RESPONSIBILITY FOR SPECIAL, INDIRECT, SECONDARY, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THIS PRODUCT, INCLUDING INCONVENIENCE OR LOSS OF USE OR THE COST OF REPLACING OR REPAIRING OTHER PROPERTY WHICH IS DAMAGED IF THIS PRODUCT DOES NOT WORK PROPERLY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE FACE OF THIS DOCUMENT. NO AGENT OR REPRESENTATIVE OF WATTS RADIANT HAS ANY AUTHORITY TO EXTEND OR MODIFY THIS WARRANTY UNLESS SUCH EXTENSION OR MODIFICATION IS MADE IN WRITING BY A CORPORATE OFFICER.

8. Some states do not allow the exclusion or limitation of incidental or consequential damages and some states do not allow limitations on how long implied warranties may last. Therefore, the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

*Effective: February 15, 2010*

*This warranty applies to all products purchased after this date.*

**WattsRadiant**<sup>™</sup>  
Floor Heating & Snow Melting

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